

SPA ETIQUETTE

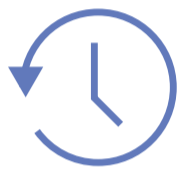
INTERNAL REGULATIONS

Clear, simple rules... with a smile



Relax & Respect

- Please keep your voice low to ensure a peaceful atmosphere for all guests.
- Mobile phones and electronic devices are not allowed inside the Spa.
- Smoking is prohibited throughout the entire Spa & Relax area, including electronic cigarettes.



Punctuality

- Please arrive 10 minutes before your scheduled time.
- In case of delay, the duration of your treatment may be reduced.
- Significant delays may lead to the cancellation of your booking.



Safety & Hygiene

- Rubber flip-flops are mandatory throughout the Spa area.
- A shower is required before entering the Spa facilities.
- Access is allowed only for guests aged 16 and over.



Booking & Access

- Spa entrance: €20 per person, only by reservation at the Reception.
- Maximum stay in the Spa & Relax area: 1h 30min from the booked time slot.



Documents to sign

- Self-declaration form for the use of Spa & Relax facilities.
- Medical history form (required only for face/body treatments).



Privacy

Your personal data will be processed in accordance with current regulations (GDPR). The full privacy notice is available at the Spa and on the hotel website.

Spa & Relax

TURIN PALACE